

Business Online Best Practices

Businesses face increasing challenges in creating a secure online environment. United Savings Bank is committed to helping you address these challenges and as such we recommend implementing a combination of protective measures as part of a comprehensive security plan to minimize risk. The following are a few industry best practices:

- Safeguard your User Name and Password
- Change your password at a minimum every 90 days
- Avoid using automatic login feature that saves your username and password
- Use strong complex passwords
- Check the date and time of your last login every time you login
- Logon to business online only from secure connections, avoid using public WIFI
- Don't logon to online banking from a public computer
- Logon to online banking by typing in the bank's website, don't rely on links pointing you to our website
- Be sure to log out of the business online site when finished
- If applicable, keep your token locked in a secure place
- Review and reconcile your account transactions daily
- Consider establishing a separate account for wire and ach activity
- Set up Notifi alerts in Business online to be alerted of out of band transactions
- Set up dual authentication for wires and ach transactions

- If approving wires or ach transactions, review all the corresponding details before approving. Confirm with the initiator that they created the wire or ach
- Don't share sensitive information via email
- Beware of email and text scams. Don't open an email unless you verified the source.
- Utilize anti-virus, anti-spyware and anti-malware software and keep it up to date
- Keep your operating systems and browser up to date and patched
- Review online banking user ID's and access levels with the bank on a regular basis (ensures correct additions/deletions, etc.)
- Take advantage of transaction limits
- Immediately escalate any suspicious transactions to the financial institution, especially ACH or wire transfers by calling (215)467-4300 or emailing usb@unitedsavingsbank.com.
- Verify use of a secure session (**https** not http) in the browser for all online banking or when submitting or dealing with sensitive information online.
- Consider purchasing cybersecurity and fraudulent fund transfer insurance
- You should perform a risk assessment and controls evaluation periodically

Remember we will never ask you for your logon credentials or personal information over email or via telephone

For more information please visit

<https://www.unitedsavingsbank.com/Fraud-and-Security.aspx>